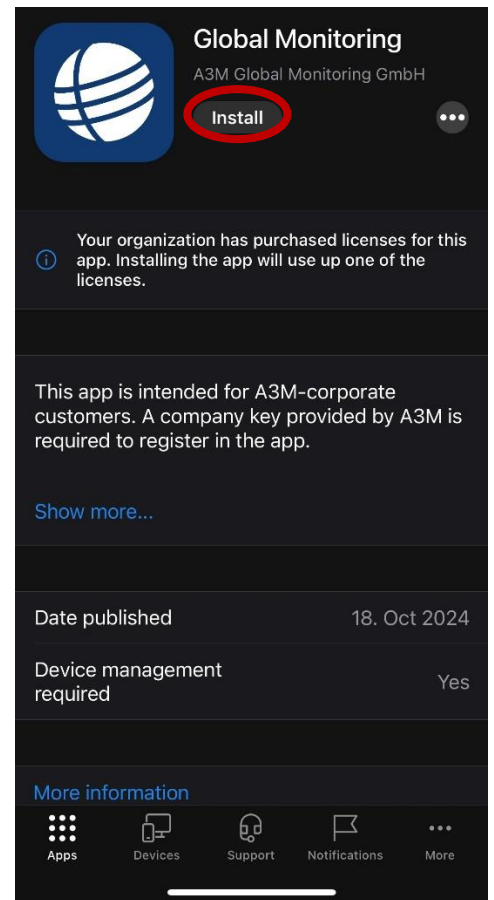
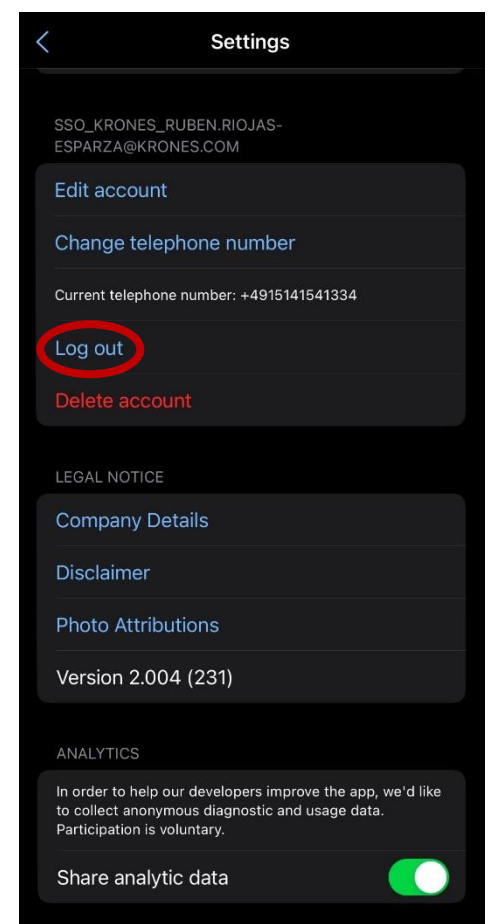


Global Monitoring app: Installation and settings

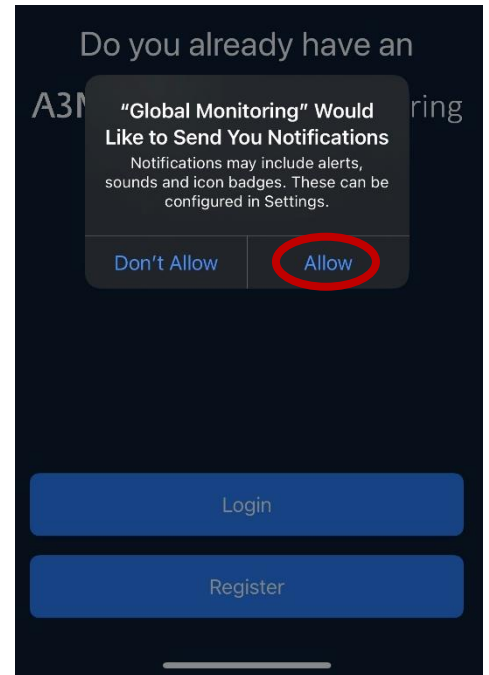
1. Download and install always the latest version of the Global Monitoring app from the Kronos Company Portal or the Apple App Store.



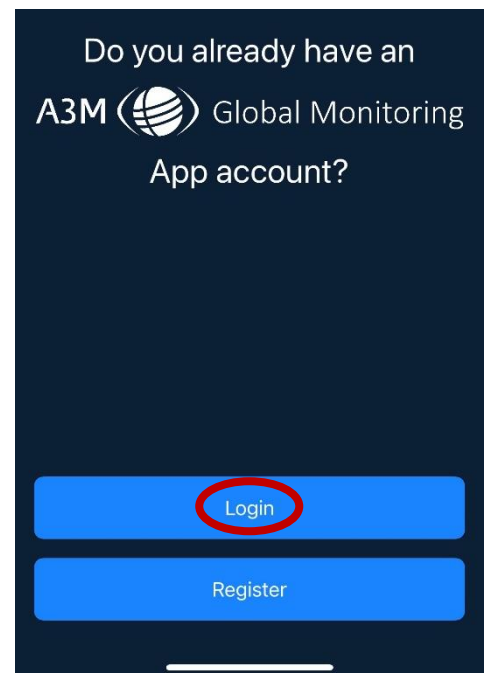
2. If you have already installed the app and are logged in, please log out and continue with the next steps.



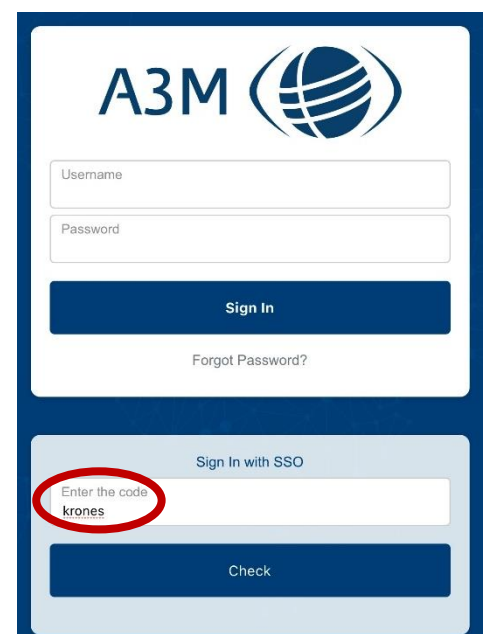
3. Allow the app to send you notifications.



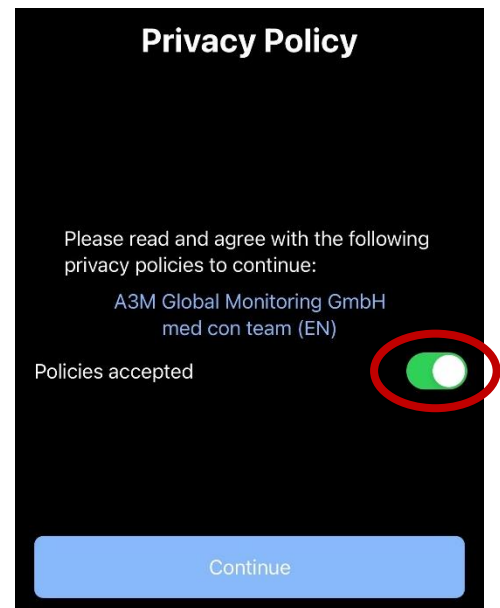
4. Tap the **Login** option



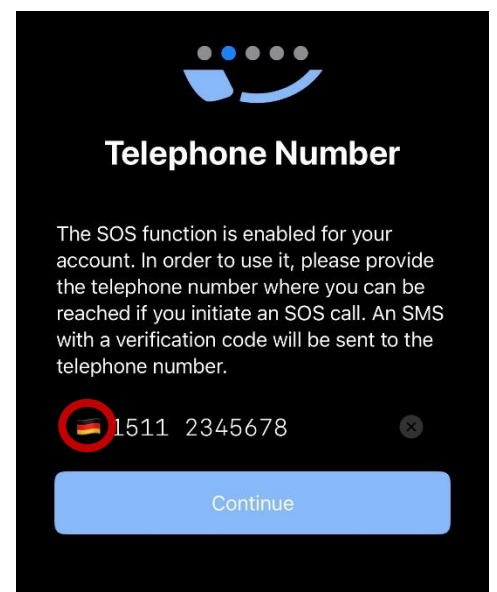
5. Below the option **Sign in with SSO**, enter the code: *krones*



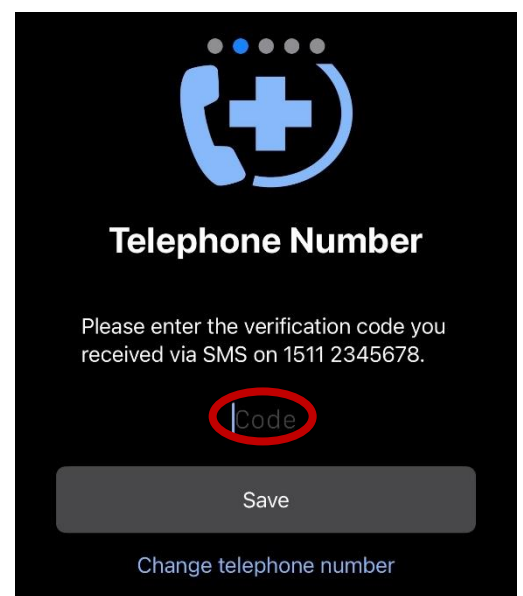
6. Accept the privacy policy.



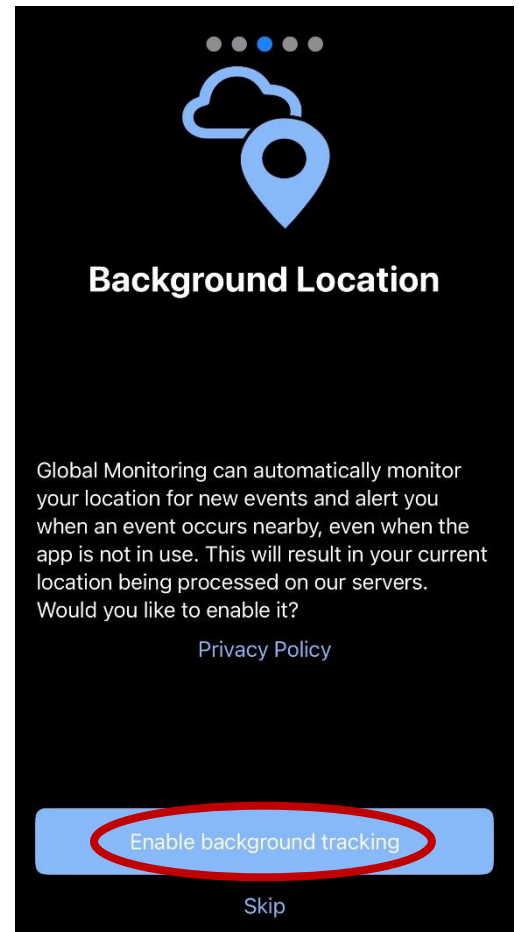
7. Enter your mobile phone number – without the country code, this is done by selecting your country's flag on the left.



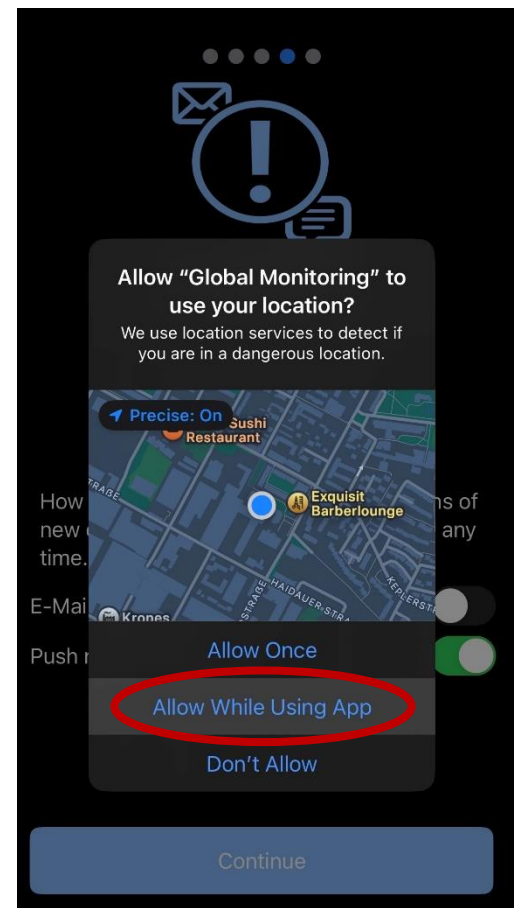
8. Enter the 6 figure code you received via SMS



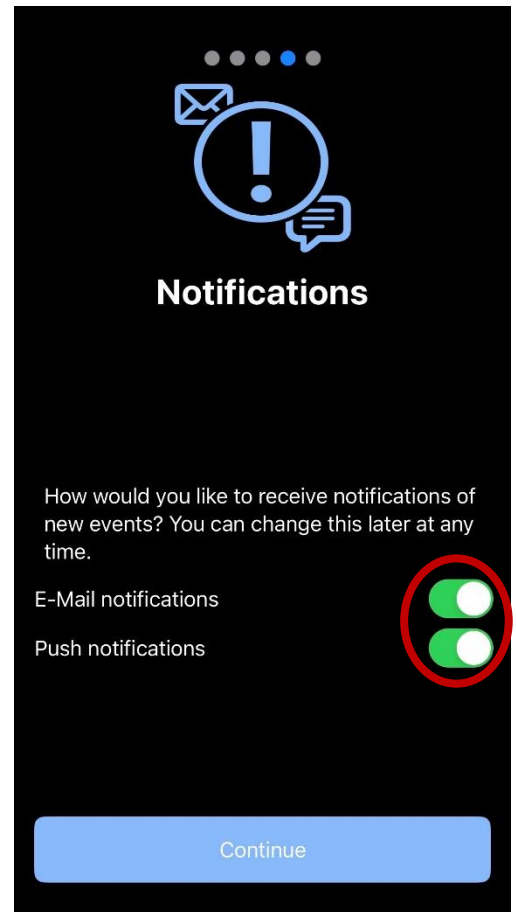
9. Enable background tracking location so the app can warn you about relevant events close to you and report your position in case of an emergency.



10. Allow Global Monitoring to use your location while using the app.



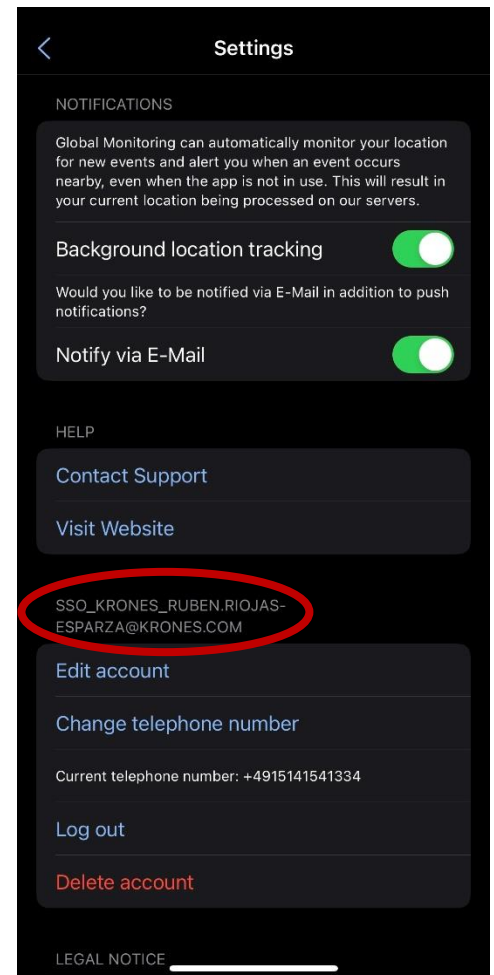
11. Allow all notifications.



12. Please allow the app to collect anonymous statistics to improve user experience.



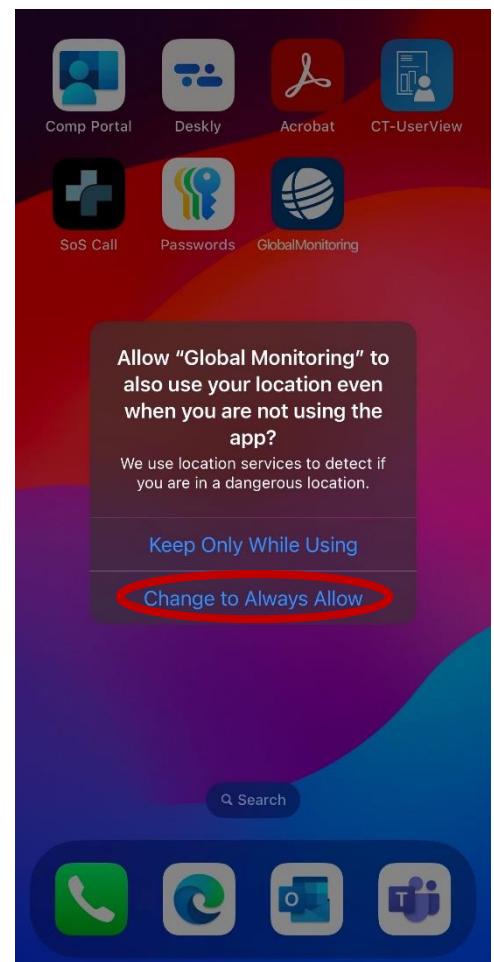
13. In the app's settings tag, check that your account shows with **SSO_KRONES_** before your Krones email address. This means that you are logged in correctly through SSO.



14. Should you receive a notification asking to allow Global Monitoring to also use your location when you are not using the app, please choose the option **Change to always allow**.

This is of critical importance for the app to function correctly!

The Krones 24/7 emergency room can only access your location when the emergency button is activated.



15. If you are not prompted to change this option, you can find it under the following path:

Settings > Privacy & Security > Location Services > Global Monitoring

Please ensure that the option to use your precise location is enabled.

